

At PlymoVent, good advice is free!

Customer support and Service are fundamental parts of PlymoVent's business. To be your personal consultant is one of our most important tasks. Our experienced engineers and specialists are always available to assist you in your planning and installation of your system. Our idea of service involves a continuous dispersion of useful knowledge in many different forms.

Technical consulting and project support

There are many questions to be answered during the planning of extraction equipment systems. Calculations of pressure losses as well as system solutions demand time and detailed knowledge of computation models, special cases, the capacities and design of the units.

Our engineers will act as your best and most reliable advisers from planning through to installation. They are also able to contribute with ideas and knowledge already at the idea stage.



Follow-up

Our Customer Service will give you a call on the telephone after the delivery in order to check that everything has been delivered correctly. Later on there will be another contact checking how the installation is advancing.

These regular contacts with the customer will solve many, although simple, questions that could develop into intricate and money consuming problems.

Continuous information

Progress within the field of the working environment is rapid. PlymoVent is one of the companies leading this development. Hence our information about new products and solutions are making an active contribution to a better working environment.

Mounting assistance

In the case of larger and more complicated projects, our experienced machine fitters can take care of the entire, or part of, the installation and start-up process.

CAD support

PlymoVent has a well developed CAD system to design and describe different solutions regarding exhaust extraction and filtering from Fire apparatus in Fire Stations.



Courses / Education

A comprehensive educational program, containing both theoretical and practical exercises, makes life easier for consultants and customers.

Our engineers and specialists will be happy to visit you and carry out instructions and training.

Service agreements

Advantageous service agreements with regular overhauling and adjusting of the installation will give savings in time and money for our customers.

